

JOB DESCRIPTION

JOB TITLE: Service Engineer
WORKING HOURS: 40 hours per week
LOCATION: Dublin

ROLE SUMMARY

An exciting opportunity has arisen for a Service Engineer to join a fast growing technology company. AVMI is the UK's leading provider of Audio Visual and Video Conferencing solutions and is expanding rapidly overseas as well as developing a number of market leading innovations.

The Service Engineer's main responsibility is to provide preventative maintenance and reactive support of audio visual and videoconferencing systems to our corporate clients. Clients are predominately based in Dublin but travel throughout the UK and Europe may be required.

DUTIES AND RESPONSIBILITIES

Responsibilities include, but not limited to:

- Fault finding of audio visual and video conferencing system to a high level under pressure.
- Preventative maintenance of client owned equipment.
- AMX/Crestron control system knowledge.
- Configuration and fault finding of audio conferencing systems such as ClearOne or Sound Structure.
- Networking knowledge of fault find IP integrated systems.
- Competing paperwork for each job ensuring comprehensive reports on work are completed.
- Communicate identified faults in a clear and concise manner to our client.
- Be enthusiastic and have an organised approach to all assigned service activities.

SKILL SET REQUIREMENTS

- At least 2 years of experience in a supporting corporate AV systems in a service environment.
- Excellent communication and customer service skills.
- Ability to work under pressure.
- Good all-round technical knowledge.
- Team player.
- Manual handling tasks will be required when necessary for moving equipment.

WHY WORK FOR AVMI

- Be part of a fast-growing company working with some of the world's biggest brands
- Ambitions to become a global player (recent office openings in New York and Hong Kong)
- An evolving business that provides great opportunity for development and progression
- Full training program provided
- Great team environment